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TO: Commissioner for Patents
Attn: Examiner Marc M. Duncan
Group Art Unit 2835
Patent Examining Corps
Facsimile Center
Washington, D.C. 20231

FROM: David W. Victor

OUR REF: 0036.0031C
TELEPHONE: 310-556-7983

Total pages, including cover letter: 11**PTO FAX NUMBER 1-703-872-9306**

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Title of Document Transmitted: TRANSMITTAL FOR AMENDMENT (W/COPY OF SAME); PRELIMINARY AMENDMENT

Applicant: G.E. Merriam
Serial No.: 10/734,384
Filed: December 12, 2003
Group Art Unit: 2835
Docket No.: BO999020US2

I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on
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By: Patricia McLaughlin
Name: Patricia McLaughlin

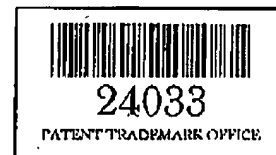
FORM PTO-1083

PATENT
BO999020US2
0036.0031CIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
 G.E. Merriam)
 Serial No.: 10/734,384)
 Filed: December 12, 2003)
 For: METHOD, SYSTEM, AND PROGRAM)
 FOR DIAGNOSING A COMPUTER IN A)
 NETWORK SYSTEM)

Examiner: Marc M. Duncan

Art Unit: 2835



Sir:

Transmitted herewith in the above-identified application is an:

- ☒ Amendment 8 pages.
☐ Petition for Extension of Time.
☐ Transmittal of Formal Drawings and sheets of formal drawings.
☐ No additional fee is required.

The fee has been calculated as shown below:

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NO PREVIOUSLY PAID FOR	PRESENT EXTRA RATE	ADDIT. FEE	OR	RATE	ADDIT. FEE
TOTAL	25	MINUS 20	= 5	x	\$0	OR	x 18 \$90
INDEP CLAIMS	3	MINUS 2	= 1	x	\$0	OR	x 86 \$86
FIRST PRESENTATION OF MULTIPLE DEP. CLAIM				+	\$	OR	+ 290 \$
				TOTAL	\$0	OR	TOTAL \$-0-

- ☒ Please charge Deposit Account No. 09-0457 the amount of \$ to cover the extension fee and also the amount of \$176 to cover the claim fee. A duplicate copy of this sheet is enclosed.
☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 09-0457. A duplicate of this sheet is enclosed.
☒ Any filing fees under 37 CFR 1.16 for the presentation of extra claims.
☒ Any patent application processing fees under 37 CFR 1.17.

Respectfully submitted,

Dated: March 24, 2004

David W. Victor
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CERTIFICATE UNDER 37 CFR 1.8:

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David W. Victor

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	G.E. Merriam	Examiner:	Marc M. Duncan
Serial No.:	10/734,384	Group Art Unit:	2835
Filed:	December 12, 2003	Docket No.:	BO999020US2
TITLE:	METHOD, SYSTEM, AND PROGRAM FOR DIAGNOSING A COMPUTER IN A NETWORK SYSTEM		

OFFICIAL

PRELIMINARY AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Amendments to the Claims are reflected in the listing of claims which begins on page 2.

Remarks/Arguments begin on page 8.

Applicants have cancelled claims 1, 4, 6, 11, and 16 and added claims 21-30. Applicants request examination on the merits of pending claims 2, 3, 5, 7-10, 12-15, 17-30.